

ID		Task Name	Duration	Start	Finish	Predecessors
1		Victoria College Project Plan	0 days	Tue 6/5/12	Tue 6/5/12	
2		Phase I: Project Initialization	12.96 days	Tue 6/5/12	Thu 6/21/12	1
3		Distribute copies of job packet to project team	30 mins	Tue 6/5/12	Tue 6/5/12	
4		Equipment ordered	4 hrs	Tue 6/5/12	Tue 6/5/12	3
5		Obtain equipment ETA	30 mins	Tue 6/5/12	Tue 6/5/12	4
6		Request expedites on core equipment	30 mins	Tue 6/5/12	Tue 6/5/12	5
7		Project Kick Off Meeting (DataVox Internal)	0.19 days	Tue 6/5/12	Tue 6/5/12	6
8		Discuss timeline & review recommendations from team me	30 mins	Tue 6/5/12	Tue 6/5/12	
9		Create staffing plans and obtains resources for project tasks	1 hr	Tue 6/5/12	Tue 6/5/12	8
10		Meetings with Victoria College	1.08 days	Wed 6/20/12	Thu 6/21/12	7FS+11 days
11		Project Kick-Off Meeting	1.05 days	Wed 6/20/12	Thu 6/21/12	
12		Project Team Introduction	15 mins	Wed 6/20/12	Wed 6/20/12	
13		Contact List	5 mins	Wed 6/20/12	Wed 6/20/12	12
14		Discuss Project Plan Timeline	0.08 hrs	Thu 6/21/12	Thu 6/21/12	13
15		Discuss required meetings	5 mins	Thu 6/21/12	Thu 6/21/12	14
16		Weekly Meetings	0.03 days	Thu 6/21/12	Thu 6/21/12	11
17		Schedule One Hour Weekly Project Status Meeting	15 mins	Thu 6/21/12	Thu 6/21/12	
18		Phase II: Design Validation and Detailing	0.31 days	Tue 6/5/12	Tue 6/5/12	
19		Network	0.19 days	Tue 6/5/12	Tue 6/5/12	
20		Review Site Information	15 mins	Tue 6/5/12	Tue 6/5/12	
21		Review Network Requirements	15 mins	Tue 6/5/12	Tue 6/5/12	20
22		Provide IP Address Range for Servers	15 mins	Tue 6/5/12	Tue 6/5/12	21
23		Review VLAN for all locations and DHCP Scope	15 mins	Tue 6/5/12	Tue 6/5/12	22
24		Verify delivery of POTS lines or circuits	15 mins	Tue 6/5/12	Tue 6/5/12	23
25		Verify and confirm power	15 mins	Tue 6/5/12	Tue 6/5/12	24
26		Database	0.13 days	Tue 6/5/12	Tue 6/5/12	19

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ID		Task Name	Duration	Start	Finish	Predecessors
27		Provide and Review Database Template	1 hr	Tue 6/5/12	Tue 6/5/12	
28		Phase III: Database Discovery	5 days?	Mon 7/9/12	Mon 7/16/12	27FS+24 days
29		Call Manager	5 days	Mon 7/9/12	Mon 7/16/12	
30		Verify Button Assignments	1 day	Mon 7/9/12	Tue 7/10/12	
31		Identify and document caller applications	1 day	Tue 7/10/12	Wed 7/11/12	30
32		Review list of Mobility users	1 day	Wed 7/11/12	Thu 7/12/12	31
33		Review list of Presence users (CUPC)	1 day	Thu 7/12/12	Fri 7/13/12	32
34		Review Voicemail Scripts	1 day	Fri 7/13/12	Mon 7/16/12	33
35		Review floor plans	4 hrs	Mon 7/9/12	Mon 7/9/12	
36		Contact Center	0.25 days	Mon 7/9/12	Mon 7/9/12	
37		Provide and review database template	30 mins	Mon 7/9/12	Mon 7/9/12	
38		Verify contact center agents and supervisors	30 mins	Mon 7/9/12	Mon 7/9/12	37
39		Verify voice ques and scripts	1 hr	Mon 7/9/12	Mon 7/9/12	38
40		Notification System	0 days	Mon 7/9/12	Mon 7/9/12	36SS
41		Identify paging zones	0 days	Mon 7/9/12	Mon 7/9/12	
42		Identify locations for outdoor speakers	0 days	Mon 7/9/12	Mon 7/9/12	41
43		Call Accounting/eCAS	0 days	Mon 7/9/12	Mon 7/9/12	40SS
44		Identify system requirements with Veramark	0 days	Mon 7/9/12	Mon 7/9/12	
45		Schedule install and training with Veramark and identify primary contact	0 days	Mon 7/9/12	Mon 7/9/12	44
46		Operations Manager/UC Management Suite	0 days	Mon 7/9/12	Mon 7/9/12	40SS
47		Configure and subscribe users	0 days	Mon 7/9/12	Mon 7/9/12	
48		Training	0 days?	Mon 7/9/12	Mon 7/9/12	46SS

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ID		Task Name	Duration	Start	Finish	Predecessors
49		End-User Phone and Voicemail Training	0 days?	Mon 7/9/12	Mon 7/9/12	
50		Review features to be trained	0 days?	Mon 7/9/12	Mon 7/9/12	
51		Review training material	0 days	Mon 7/9/12	Mon 7/9/12	50
52		Confirm number of classess and size of each class	0 days	Mon 7/9/12	Mon 7/9/12	51
53		Attendant Console Training	0 days?	Mon 7/9/12	Mon 7/9/12	49SS
54		Review features to be trained	0 days?	Mon 7/9/12	Mon 7/9/12	
55		Review training material	0 days	Mon 7/9/12	Mon 7/9/12	54
56		Confirm number of classess and size of each class	0 days	Mon 7/9/12	Mon 7/9/12	55
57		Contact Center Training	0 days?	Mon 7/9/12	Mon 7/9/12	53SS
58		Review features to be trained	0 days?	Mon 7/9/12	Mon 7/9/12	
59		Review training material	0 days	Mon 7/9/12	Mon 7/9/12	58
60		Confirm number of classess and size of each class	0 days	Mon 7/9/12	Mon 7/9/12	59
61		eCAS Training	0 days?	Mon 7/9/12	Mon 7/9/12	57
62		Review features to be trained	0 days?	Mon 7/9/12	Mon 7/9/12	
63		Schedule and coordinate training with UV and Veramark	0 days	Mon 7/9/12	Mon 7/9/12	62
64		System Administrator Training	0 days	Mon 7/9/12	Mon 7/9/12	61
65		Review features to be trained	0 days	Mon 7/9/12	Mon 7/9/12	
66		Site Surveys	4 days	Mon 7/9/12	Fri 7/13/12	48
67		Main Campus (2200 E. Red River, Victoria, TX 77901)	0 days	Mon 7/9/12	Mon 7/9/12	
68		Identify space and power requirements	0 days	Mon 7/9/12	Mon 7/9/12	
69		Adult Education Center (802 East Crestwood, Victoria, TX 77901)	0 days	Mon 7/9/12	Mon 7/9/12	67
70		Identify space and power requirements	0 days	Mon 7/9/12	Mon 7/9/12	
71		Gonzales Center (424 East Sarah DeWitt, Gonzales, TX 78629)	0 days	Tue 7/10/12	Tue 7/10/12	69

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ID		Task Name	Duration	Start	Finish	Predecessors
72		Identify space and power requirements	0 days	Tue 7/10/12	Tue 7/10/12	
73		Calhoun Center (900 North Virginia, Port Lavaca, TX 77979)	0 days	Wed 7/11/12	Wed 7/11/12	71
74		Identify space and power requirements	0 days	Wed 7/11/12	Wed 7/11/12	
75		Cuero LVN (2550 N. Esplanade, Cuero, TX 77954)	0 days	Thu 7/12/12	Thu 7/12/12	73
76		Identify space and power requirements	0 days	Thu 7/12/12	Thu 7/12/12	
77		Hallettsville Nursing (1410 North Texana, Hallettsville, TX 77964)	0 days	Fri 7/13/12	Fri 7/13/12	75
78		Identify space and power requirements	0 days	Fri 7/13/12	Fri 7/13/12	
79		Phase III: Lab and Configuration	9.25 days	Mon 8/13/12	Fri 8/24/12	18FS+49 days
80		Network set-up	9.25 days	Mon 8/13/12	Fri 8/24/12	
81		Set-up network for system readiness	0 days	Mon 8/13/12	Mon 8/13/12	
82		UCS C200M2 server	9.25 days	Mon 8/13/12	Fri 8/24/12	29FS+20 days
83		License and setup VMWare and web-management	4 hrs	Mon 8/13/12	Mon 8/13/12	
84		Setup Publisher and Subscriber	1 day	Mon 8/13/12	Tue 8/14/12	83
85		Program dial-plan and PRI	1 day	Tue 8/14/12	Wed 8/15/12	84
86		Program all features, routing, and network region	1 day	Wed 8/15/12	Thu 8/16/12	85
87		Setup Unity Connection	1 day	Thu 8/16/12	Fri 8/17/12	86
88		Program Contact Center Express	3 days	Mon 8/13/12	Thu 8/16/12	83SS
89		Program Attendant Console/CUEAC	1 day	Mon 8/13/12	Tue 8/14/12	88SS
90		Secondary server	1 day	Mon 8/13/12	Tue 8/14/12	89SS
91		Setup and test failover	1 day	Mon 8/13/12	Tue 8/14/12	
92		C2921 Voice Gateway Router/Main Campus	0.25 days	Mon 8/13/12	Mon 8/13/12	90SS
93		Program router	2 hrs	Mon 8/13/12	Mon 8/13/12	
94		Other Application Servers	9.25 days	Mon 8/13/12	Fri 8/24/12	92SS
95		VeraSMART eCAS	1.25 days	Mon 8/13/12	Tue 8/14/12	

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96		Install on customer provided Windows 2008 ser	1.25 days	Mon 8/13/12	Tue 8/14/12	
97		Configuration and installation by Veramark	1 day	Mon 8/13/12	Tue 8/14/12	
98		Integration with CUCM	2 hrs	Tue 8/14/12	Tue 8/14/12	97
99		Singlewire	3.5 days	Tue 8/14/12	Mon 8/20/12	95
100		Program OS on server	4 hrs	Tue 8/14/12	Wed 8/15/12	
101		Install and configure on customer provided Windows 2008 server	1 day	Wed 8/15/12	Thu 8/16/12	100
102		Configure multicasting on the network	1 day	Thu 8/16/12	Fri 8/17/12	101
103		Configure IP subnet schems for paging zones	1 day	Fri 8/17/12	Mon 8/20/12	102
104		Emergency Responder/E911 System	1 day	Tue 8/14/12	Wed 8/15/12	99SS
105		Setup and configure primary and secondary servers	1 day	Tue 8/14/12	Wed 8/15/12	
106		VG224 Analog Voice Gateways (3)	0.5 days	Tue 8/14/12	Wed 8/15/12	104SS
107		Program and test analog lines	4 hrs	Tue 8/14/12	Wed 8/15/12	
108		UC Management Suite	1 day	Tue 8/14/12	Wed 8/15/12	106SS
109		Program and configure	1 day	Tue 8/14/12	Wed 8/15/12	
110		Build Phones	7 days	Wed 8/15/12	Fri 8/24/12	108
111		Build all phones (521)	7 days	Wed 8/15/12	Fri 8/24/12	
112		Phase IV: Main Campus Deployment	5.25 days	Mon 8/27/12	Mon 9/3/12	79FS+1 day
113		Equipment Delivery	2.75 days	Mon 8/27/12	Thu 8/30/12	
114		Deliver Equipment to Customer Site	2 hrs	Mon 8/27/12	Mon 8/27/12	
115		Stage Equipment	2 hrs	Mon 8/27/12	Tue 8/28/12	114
116		Rack all equipment	2 hrs	Tue 8/28/12	Tue 8/28/12	115
117		Connect Servers to Network	1 day	Tue 8/28/12	Wed 8/29/12	116
118		Test Servers - Failover Testing	1 day	Wed 8/29/12	Thu 8/30/12	117
119		Phone Deployment	2.31 days	Mon 8/27/12	Wed 8/29/12	113SS
120		Stage Phones	1 day	Mon 8/27/12	Tue 8/28/12	

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121		Inventory and Deliver all Phones	4 hrs	Mon 8/27/12	Tue 8/28/12	
122		Set Group of Phones for Each Floor Deployment	4 hrs	Tue 8/28/12	Tue 8/28/12	121
123		Command Center	0.25 days	Tue 8/28/12	Tue 8/28/12	120
124		Set up Command Center	2 hrs	Tue 8/28/12	Tue 8/28/12	
125		Deploy Phones	2.13 days	Mon 8/27/12	Wed 8/29/12	120SS
126		Provide Floor Plans	1 hr	Mon 8/27/12	Mon 8/27/12	
127		Plug phones in	2 days	Mon 8/27/12	Wed 8/29/12	126
128		Training	2.31 days	Mon 8/27/12	Wed 8/29/12	125SS
129		Training Room Setup	0.31 days	Mon 8/27/12	Mon 8/27/12	
130		Setup training room	2 hrs	Mon 8/27/12	Mon 8/27/12	
131		Verify training room functionality	30 mins	Mon 8/27/12	Mon 8/27/12	130
132		User Training	2 days	Mon 8/27/12	Wed 8/29/12	129
133		Standard User Training	1 day	Mon 8/27/12	Tue 8/28/12	
134		Attendant Console Training	1 day	Tue 8/28/12	Wed 8/29/12	133
135		Outdoor Speaker Deployment	0 days	Wed 8/29/12	Wed 8/29/12	119
136		Install (21) Atlas speakers in designated areas	0 days	Wed 8/29/12	Wed 8/29/12	113SS
137		Test and verify functionality	0 days	Wed 8/29/12	Wed 8/29/12	136
138		Cut-Over System	2.94 days	Wed 8/29/12	Mon 9/3/12	135
139		Cut-Over and test	4 hrs	Wed 8/29/12	Thu 8/30/12	
140		Cut-Over Other Applications	0.38 days	Thu 8/30/12	Thu 8/30/12	139
141		Test and verify functionality (eCAS, Singlewire, E911)	3 hrs	Thu 8/30/12	Thu 8/30/12	
142		In-service Support	2.06 days	Thu 8/30/12	Mon 9/3/12	140
143		Next Day Inservice	2 days	Thu 8/30/12	Mon 9/3/12	
144		Explain 30-day support procedures	30 mins	Mon 9/3/12	Mon 9/3/12	143
145		Phase V: SRST Voice Gateway Depolymnt	9.69 days	Mon 9/3/12	Mon 9/17/12	112

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146		Adult Education Center (802 East Crestwood, Victoria, TX 77901)	1.94 days	Mon 9/3/12	Wed 9/5/12	
147		Pre-deployment	0.5 days	Mon 9/3/12	Tue 9/4/12	
148		Program router with SRST	4 hrs	Mon 9/3/12	Tue 9/4/12	
149		Training	0.44 days	Tue 9/4/12	Tue 9/4/12	147
150		Training Room Setup	0.19 days	Tue 9/4/12	Tue 9/4/12	
151		Setup training room	1 hr	Tue 9/4/12	Tue 9/4/12	
152		Verify training room functionality	30 mins	Tue 9/4/12	Tue 9/4/12	151
153		User Training	0.25 days	Tue 9/4/12	Tue 9/4/12	150
154		Standard User Training	2 hrs	Tue 9/4/12	Tue 9/4/12	
155		Cut-Over	1 day	Tue 9/4/12	Wed 9/5/12	149
156		Rack & Stack equipment	2 hrs	Tue 9/4/12	Tue 9/4/12	
157		Deploy phones	1 hr	Wed 9/5/12	Wed 9/5/12	156
158		Perform Test Plan	1 hr	Wed 9/5/12	Wed 9/5/12	157
159		Remote In-service support	4 hrs	Wed 9/5/12	Wed 9/5/12	158
160		Gonzales Center (424 East Sarah DeWitt, Gonzales, TX 78629)	1.94 days	Wed 9/5/12	Fri 9/7/12	146
161		Pre-deployment	0.5 days	Wed 9/5/12	Thu 9/6/12	
162		Program router with SRST	4 hrs	Wed 9/5/12	Thu 9/6/12	
163		Training	0.44 days	Thu 9/6/12	Thu 9/6/12	161
164		Training Room Setup	0.19 days	Thu 9/6/12	Thu 9/6/12	
165		Setup training room	1 hr	Thu 9/6/12	Thu 9/6/12	
166		Verify training room functionality	30 mins	Thu 9/6/12	Thu 9/6/12	165
167		User Training	0.25 days	Thu 9/6/12	Thu 9/6/12	164
168		Standard User Training	2 hrs	Thu 9/6/12	Thu 9/6/12	
169		Cut-Over	1 day	Thu 9/6/12	Fri 9/7/12	163

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170		Rack & Stack equipment	2 hrs	Thu 9/6/12	Thu 9/6/12	
171		Deploy phones	1 hr	Thu 9/6/12	Fri 9/7/12	170
172		Perform Test Plan	1 hr	Fri 9/7/12	Fri 9/7/12	171
173		Remote In-service support	4 hrs	Fri 9/7/12	Fri 9/7/12	172
174		Calhoun Center (900 North Virginia, Port Lavaca, TX 77979)	1.94 days	Fri 9/7/12	Tue 9/11/12	160
175		Pre-deployment	0.5 days	Fri 9/7/12	Mon 9/10/12	
176		Program router with SRST	4 hrs	Fri 9/7/12	Mon 9/10/12	
177		Training	0.44 days	Mon 9/10/12	Mon 9/10/12	175
178		Training Room Setup	0.19 days	Mon 9/10/12	Mon 9/10/12	
179		Setup training room	1 hr	Mon 9/10/12	Mon 9/10/12	
180		Verify training room functionality	30 mins	Mon 9/10/12	Mon 9/10/12	179
181		User Training	0.25 days	Mon 9/10/12	Mon 9/10/12	178
182		Standard User Training	2 hrs	Mon 9/10/12	Mon 9/10/12	
183		Cut-Over	1 day	Mon 9/10/12	Tue 9/11/12	177
184		Rack & Stack equipment	2 hrs	Mon 9/10/12	Mon 9/10/12	
185		Deploy phones	1 hr	Mon 9/10/12	Mon 9/10/12	184
186		Perform Test Plan	1 hr	Tue 9/11/12	Tue 9/11/12	185
187		Remote In-service support	4 hrs	Tue 9/11/12	Tue 9/11/12	186
188		Cuero LVN (2550 N. Esplanade, Cuero, TX 77954)	1.94 days	Tue 9/11/12	Thu 9/13/12	174
189		Pre-deployment	0.5 days	Tue 9/11/12	Wed 9/12/12	
190		Program router with SRST	4 hrs	Tue 9/11/12	Wed 9/12/12	
191		Training	0.44 days	Wed 9/12/12	Wed 9/12/12	189
192		Training Room Setup	0.19 days	Wed 9/12/12	Wed 9/12/12	
193		Setup training room	1 hr	Wed 9/12/12	Wed 9/12/12	
194		Verify training room functionality	30 mins	Wed 9/12/12	Wed 9/12/12	193

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195		User Training	0.25 days	Wed 9/12/12	Wed 9/12/12	192
196		Standard User Training	2 hrs	Wed 9/12/12	Wed 9/12/12	
197		Cut-Over	1 day	Wed 9/12/12	Thu 9/13/12	191
198		Rack & Stack equipment	2 hrs	Wed 9/12/12	Wed 9/12/12	
199		Deploy phones	1 hr	Wed 9/12/12	Wed 9/12/12	198
200		Perform Test Plan	1 hr	Wed 9/12/12	Thu 9/13/12	199
201		Remote In-service support	4 hrs	Thu 9/13/12	Thu 9/13/12	200
202		Hallettsville Nursing (1410 North Texana, Hallettsville, TX 77964)	1.94 days	Thu 9/13/12	Mon 9/17/12	188
203		Pre-deployment	0.5 days	Thu 9/13/12	Fri 9/14/12	
204		Program router with SRST	4 hrs	Thu 9/13/12	Fri 9/14/12	
205		Training	0.44 days	Fri 9/14/12	Fri 9/14/12	203
206		Training Room Setup	0.19 days	Fri 9/14/12	Fri 9/14/12	
207		Setup training room	1 hr	Fri 9/14/12	Fri 9/14/12	
208		Verify training room functionality	30 mins	Fri 9/14/12	Fri 9/14/12	207
209		User Training	0.25 days	Fri 9/14/12	Fri 9/14/12	206
210		Standard User Training	2 hrs	Fri 9/14/12	Fri 9/14/12	
211		Cut-Over	1 day	Fri 9/14/12	Mon 9/17/12	205
212		Rack & Stack equipment	2 hrs	Fri 9/14/12	Fri 9/14/12	
213		Deploy phones	1 hr	Fri 9/14/12	Fri 9/14/12	212
214		Perform Test Plan	1 hr	Fri 9/14/12	Fri 9/14/12	213
215		Remote In-service support	4 hrs	Mon 9/17/12	Mon 9/17/12	214
216		Phase VI: Project Wrap-up	0.64 days	Mon 9/17/12	Tue 9/18/12	145
217		Administrator Training (within 1 week of Go Live)	2 hrs	Mon 9/17/12	Mon 9/17/12	
218		System Acceptance Document Signed	5 mins	Mon 9/17/12	Mon 9/17/12	217

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219		Wrap-up Meeting (Datavox Internal - 2 days before customer wrap-up)	1 hr	Mon 9/17/12	Mon 9/17/12	218
220		Wrap-up Meeting (within 2 weeks of Go Live)	0.25 days	Mon 9/17/12	Tue 9/18/12	219
221		Present outstanding materials and/or deliverables to customer	30 mins	Mon 9/17/12	Mon 9/17/12	
222		Customer Feedback	1 hr	Mon 9/17/12	Tue 9/18/12	221
223		Archive Project	30 mins	Tue 9/18/12	Tue 9/18/12	222

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